**Friends of Manx National Heritage FAQ’s**

**How can I join FMNH?**

* You can join and pay online: <https://www.friendsofmnh.org/join/>
* Join by post - simply print off the joining leaflet, complete and enclose a cheque made payable to Friends of Manx National Heritage and post to: FMNH, PO Box 55, Douglas, Isle of Man, IM99 1AE.
* Call + 44 (0) 7624 243806 or email info@fmnh.im

**What are the benefits of joining FMNH?**

* Free admission to all Manx National Heritage attractions
* Access to over 2000 acres of National Trust land in the Isle of Man
* 10% discount in Manx National Heritage Shops
* Member events
* For Manx residents only -Free or reduced admission to some 650 properties throughout Britain operated by either the National Trust, English Heritage, National Trust for Scotland, Historic Scotland, Cadw, York Archaeological Trust, Office of Public Works (OPW) Republic of Ireland, the National Trust for Jersey, Jersey Heritage, and National Trust for Guernsey
* For Manx residents only - Free or reduced admission to properties controlled by the Trusts of Australia, New Zealand, The Cayman Islands, Bermuda, and Malta (Din l-art Helwa and Heritage Malta)
* As a member of FMNH you can play a role in conserving the cultural heritage and natural environment of the Isle of Man for future generations

**How much does FMNH membership cost?**

* Our membership rates can be found here: <https://www.friendsofmnh.org/join/membership-rates/>

**What types of membership do you offer?**

* Annual Membership
* Additional adult at same address annual membership
* Children over 5 and under 18 at same address
* 10 Year Membership
* Additional adult at same address 10 year membership
* Life Membership

**Is corporate membership of FMNH available?**

* Corporate rates are available – please contact info@fmnh.im for more information.
* Please check our information page for corporates: https://www.friendsofmnh.org/join/corporate-members/

**How can I pay?**

* **Pay online** <https://www.friendsofmnh.org/join/membership/>
* **Pay via Direct Debit** - simply print off the joining leaflet and Direct Debit form, complete and post to: FMNH, PO Box 55, Douglas, Isle of Man, IM99 1AE.
* **Pay by cheque -** simply print off the joining leaflet, complete and post with your cheque made payable to Friends of Manx National Heritage to: FMNH, PO Box 55, Douglas, Isle of Man, IM99 1AE.
* **Pay via bank transfer** using the details below - please put your surname and purpose of transfer as the reference, e.g., Smith Renew or Thomas Join.

**The Friends of Manx National Heritage - Isle of Man Bank**

**Account Number:**12756466              **Sort Code:**55-91-00

**Where in the Isle of Man can I use my membership card?**

* Get free admission to all Manx National Heritage attractions.
* Access to over 2000 acres of National Trust land in the Isle of Man

**Can I use my FMNH membership card in places other than the Isle of Man?**

* For Manx residents only -Free or reduced admission to some 650 properties throughout Britain operated by either the National Trust, English Heritage, National Trust for Scotland, Historic Scotland, Cadw, York Archaeological Trust, Office of Public Works (OPW) Republic of Ireland, the National Trust for Jersey, Jersey Heritage, and National Trust for Guernsey.
* For Manx residents only - Free or reduced admission to properties controlled by the Trusts of Australia, New Zealand, The Cayman Islands, Bermuda, and Malta (Din l-art Helwa and Heritage Malta).

**Does my membership card entitle me to free parking?**

* Please note membership does not cover parking, for which you will be required to pay at chargeable sites in the Isle of Man and elsewhere.

**When do I get my membership card and welcome pack?**

* We will do our best to get your card to you as soon as possible but please allow 14 working days for us to process your payment and send out your card. If you are planning a trip to the UK or elsewhere and wish to take advantage of your membership while you are away, please make sure you sign up or renew membership in good time.

**How soon can I start using my membership?**

* You can use your membership as soon as your card arrives. Please contact info@fmnh.im if you need to check whether your card has been sent.

**Can I buy membership as a gift for someone else?**

* FMNH membership makes a wonderful gift which will last a whole year. When you join at <https://www.friendsofmnh.org/join/membership/> you will be asked if the membership is a gift.

**What if I lose or damage my membership card?**

* If you need a replacement card, we ask for a small donation to cover the cost. Please contact info@fmnh.im or call us on + 44 (0) 7624 243806.
* If your membership card is damaged and needs replacing, please return it to us. We ask for a small donation to cover the cost. Please contact info@fmnh.im or call us on + 44 (0) 7624 243806.

**How can I find out about FMNH events?**

* Follow us on Facebook <https://www.facebook.com/friendsofmnh>
* Check the Events page on our website <https://www.friendsofmnh.org/events/>
* Look out for our newsletters.
* Contact info@fmnh.im
* Call us on + 44 (0) 7624 243806

**What about volunteering?**

* We are really grateful to everyone who volunteers to help FMNH.  Your contribution greatly assists our work and without you we couldn't achieve all that we do.  We are always pleased to welcome new volunteers. Please contact info@fmnh.im or call us on + 44 (0) 7624 243806 if you would like to find out more about volunteering opportunities.

**How can I renew my membership?**

* You will receive a reminder approximately one month before your renewal date.
* You can renew online <https://www.friendsofmnh.org/join/membership/>
* You can renew and pay via bank transfer using the details below - please put your surname and purpose of transfer as the reference, e.g. Smith Renew

**The Friends of Manx National Heritage - Isle of Man Bank**

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* You can renew by post- send a cheque payable to Friends of Manx National Heritage to: FMNH, PO Box 55, Douglas, Isle of Man, IM99 1AE.
* If you pay by direct debit, you do not need to do anything unless you would like to change or cancel your membership
* Contact info@fmnh.im
* Call us on + 44 (0) 7624 243806.

**How can I donate to FMNH?**

* Please use the ‘Donate’ button on our website or send a cheque payable to Friends of Manx National Heritage to: FMNH, PO Box 55, Douglas, Isle of Man, IM99 1AE, with a note to explain that you are making a donation.

**Can I leave a legacy to FMNH in my will?**

* Find out more here: <https://www.friendsofmnh.org/legacies/>
* Contact info@fmnh.im
* Call us on + 44 (0) 7624 243806.

**Is your office manned full time?**

* Please note that our office is not staffed full-time. We will reply to your query as soon as we can. Thank you for your patience.